



Town of Arlington

Arlington Community Electricity Program

January 4, 2024

Dear Arlington Electricity Customer,

The Town of Arlington is offering Arlington Community Electricity (ACE), which provides Town-vetted options for electricity supply. Eversource will continue to deliver your electricity, however, the electricity supplier was chosen by the Town of Arlington through a competitive bid process that leveraged the bulk-buying power of our community, understanding that savings cannot be guaranteed.

You will be automatically enrolled in the ACE product, “ACE Local Green,” as of your March 2024 electricity meter read, unless you choose one of our optional products or choose to opt out.

To opt out and avoid automatic enrollment in the Arlington Community Electricity Program, you must do one of the following before February 6, 2024:



mail and postmark the enclosed opt-out card

OR



call NextEra Energy Services at (877) 958-8969

OR



submit the opt-out form at ACE.ArlingtonMA.gov

Participants may also opt out of Arlington Community Electricity at any time during the Program without penalty. Please read further to learn more about ACE.

ACE GOALS



Renewable Energy

ACE's standard product includes more renewable energy certificates, known as Massachusetts Class I RECs, than required by the Commonwealth. This means you are helping to support the growth of renewable energy in our region. Optional products that include a higher amount of renewable energy certificates are also available and described below.



Electricity Choice

ACE offers different electricity supply choices with different levels of renewable energy certificates to match your budget and climate goals.



Competitive and Stable Prices

All ACE prices are fixed through November 2024, whereas Eversource Basic Service prices change every seven months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. ACE offers options that are intended to be price competitive with Eversource Basic Service, however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Arlington's contract and may therefore be above or below ACE rates in any given period.

ACE OPTIONS

Standard Product

- 1 ACE Local Green:** This is the **standard product** that you will be automatically enrolled in if you do nothing. It adds thirty percent (30%) voluntary renewable energy (MA Class I RECs), in addition to that required by the Commonwealth. This product helps you be a climate leader, while still focusing on competitive prices. The goal for this product is to be equal to, or lower than, average Eversource Basic Service rates over Arlington's contract term. However, as Basic Service rates change, **savings cannot be guaranteed** for any given period.

Other Products

ACE also offers optional electricity products, each with differing amounts of renewable energy certificates relative to state requirements. To enroll in any of these optional products, you must contact the supplier, **NextEra Energy Services**, at (877) 958-8969, or sign up on the aggregation website: ACE.ArlingtonMA.gov.

- 2 ACE Local Greenest:** This is an **optional product**. It includes renewable energy certificates (MA Class I) equal to one hundred percent (100%) of a customer's electricity consumption. It also meets all renewable energy standards set by the Commonwealth.
- 3 ACE Local Greener:** It includes renewable energy certificates (MA Class I) equal to fifty percent (50%) of a customer's electricity consumption. It also meets all renewable energy standards set by the Commonwealth.
- 4 Arlington Basic:** This is an **optional product**. It includes the minimum amount of renewable energy certificates (MA Class I) required by the Commonwealth.

GREEN & LOCAL

Products described as Green contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation and come only from solar, wind, anaerobic digestion and low impact hydro. Local means 100% of the additional RECs are sourced from New England.

ACE PRICING

	Electricity Supply Product	Renewable Energy Certificates (RECs)	Residential	Commercial	Large Commercial and Industrial (C&I)	Price Period
ACE	ACE Local Green (standard)	Adds 30% voluntary renewable energy (MA Class I RECs) in addition to that required by the Commonwealth	\$0.17200/kWh	\$0.17200/kWh	\$0.17200/kWh	March 2024 - November 2024 Rates apply to service beginning and ending on the days of the month that your meter is read.
	ACE Local Greener (optional)	Adds 50% voluntary renewable energy (MA Class I RECs) in addition to that required by the Commonwealth	\$0.17940/kWh	\$0.17940/kWh	\$0.17940/kWh	
	ACE Local Greenest (optional)	Adds 100% voluntary renewable energy (MA Class I RECs) in addition to that required by the Commonwealth	\$0.19790/kWh	\$0.19790/kWh	\$0.19790/kWh	
	Arlington Basic (optional)	Meets MA renewable energy requirements	\$0.16090/kWh	\$0.16090/kWh	\$0.16090/kWh	
What You Have Now	Eversource Basic Service	Meets MA renewable energy requirements	\$0.17251/kWh	\$0.17587/kWh	NEMA \$0.19098/kWh	January 1, 2024 - July 31, 2024 Residential and Commercial* January 1, 2024 - March 31, 2024 Large C&I*
<p>*No guarantee of savings. Eversource Basic Service rates for electric supply change every seven months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. Eversource Basic Service rates may be above or below ACE rates for customers during any given period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.</p> <p>Rates indicated above are for Supply Services only. Commission fee for all ACE products is included in above rates. This fee is \$0.001/kWh for the aggregation consultant. Rates also include taxes which are billed as part of the power supply charge.</p>						

ACE PARTICIPATION

To enroll in **ACE Local Green**, you do not need to take any action. To enroll in an optional ACE product, contact the supplier, **NextEra Energy Services**, or use the online form at [ACE.ArlingtonMA.gov](https://www.ace-arlingtonma.gov). If you don't wish to participate, mail and postmark the enclosed opt-out card on or before **February 6, 2024** to avoid automatic enrollment in the ACE Program.

Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from Eversource.

Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in the Program.

Exit Terms for Basic Service: There is no penalty charge for leaving Eversource's Basic Service, however, Large Commercial and Industrial customers may receive a billing adjustment charge or credit.

You can leave the Program any time after you have enrolled, with no early termination fees. If you leave the Program, your account(s) will be returned to Eversource's Basic Service on the next available meter read.

How to access information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call Eversource at (800) 592-2000.

If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

Tax-exempt small business customers must provide a copy of their Energy Exemption Certificate directly to NextEra Energy Services via email at Tax_Exemption_Forms@nexteraenergyservices.com, fax at (866) 372-4392, or mail at NextEra Energy, Attn: Commercial Sales Tax Exemptions 601 Travis Street, Suite 1400, Houston, TX, 77002, in order to maintain their tax-exempt status.

CUSTOMER SUPPORT & MORE INFORMATION

For more information visit [ACE.ArlingtonMA.gov](https://www.ace-arlingtonma.gov), or call (800) 680-9104.

To select an optional ACE product, or to opt out of the Program, please contact **NextEra Energy Services** at (877) 958-8969, Monday through Friday from 9 AM to 6 PM EST, or by email at nesgovagg@nexteraenergyservices.com.

Opt-Out Reply Card



Town of Arlington

Arlington Community Electricity

Account Number placeholder

Opt-Out Code placeholder

X

Signature

Date

Current Resident Name

1234 Main St

YourTown, MA 12345

If you wish to participate in the Arlington Community Electricity (ACE) Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

The envelope must be mailed and postmarked on or before February 6, 2024 to opt out of the Program before automatic enrollment.