



Town of Arlington

December 19, 2022

Dear Arlington Electricity Customer,

You will be automatically enrolled in the Arlington Community Electricity product, "ACE Local Green", unless you affirmatively opt out by mailing and postmarking the enclosed opt-out card by **January 21, 2023**.

The Town of Arlington offers a program called Arlington Community Electricity (ACE). The ACE Program is a carefully designed alternative to your current electricity supply options, which includes those offered by Eversource and other third-party electricity suppliers. Through the Program, Arlington aims to provide electricity products that increase our community's renewable energy use and reduce carbon pollution.

- Sandy Pooler, Town Manager

YOUR OPTIONS

Your participation in the Program is voluntary and you can leave the Program at any time without penalties or fees.

1 Automatically enroll in ACE Local Green

If you take no action, you will be automatically enrolled in the default product, ACE Local Green, starting on your February 2023 meter read. The electricity supplier for the ACE Program is NextEra.

2 Choose to enroll in another Arlington product with more or less renewable energy content

To choose a different product, call the program's electricity supplier, NextEra, at (877) 958-8969, or submit a request at ACE.ArlingtonMA.gov.

3 Choose to continue with Eversource Basic Service

To remain with Eversource Basic Service for your electricity supply, you must opt out. To opt out before being automatically enrolled, you must take one of the following actions before **January 21, 2023**:

Postmark and mail the enclosed opt-out card

or

call NextEra at (877) 958-8969

or

submit the opt-out form at ACE.ArlingtonMA.gov

PRODUCT SUMMARY

	Eversource Basic Service (if you opt out)	ACE Basic	ACE Local Green (automatic)	ACE Local Greener	ACE Local Greenest
Price	25.649 ¢/kWh – Residential 26.049 ¢/kWh – Small Business 40.263 ¢/kWh – Large Business*	16.090 ¢/kWh	17.200 ¢/kWh	17.940 ¢/kWh	19.790 ¢/kWh
Voluntary Renewable Energy Content	-	-	Adds 30% voluntary renewable energy (MA Class I RECs)	Adds 50% voluntary renewable energy (MA Class I RECs)	Adds 100% voluntary renewable energy (MA Class I RECs)
Duration	January 1 to June 30, 2023 *Large Business: January 1 to March 31, 2023	February 2023 to November 2024	February 2023 to November 2024	February 2023 to November 2024	February 2023 to November 2024

The Program cannot guarantee savings compared to Eversource Basic Service for the duration of the program pricing because future Basic Service rates are unknown. Eversource prices proposed on 11/18/2022 (see D.P.U. 22-BSF-C4).

Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract. A commission fee of \$0.001 per kilowatt-hour (kWh) for the aggregation consultant is included in all program rates. The ACE Program rates also include taxes which are billed as part of the power supply charge.

ACE Program rates apply to service beginning and ending on the days of the month that your meter is read. Rates indicated above are for Supply Services only.

The products labeled "Green" contain additional Renewable Energy Certificates (RECs) above that required by MA law. "Local" means that the additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.

RENEWABLE ENERGY DETAIL

The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 51% renewable energy resources in 2022, 59% in 2023, and 62% in 2024. This requirement includes “premium” sources, known as MA Class I, as well as other sources. For details on all required sources, see www.mass.gov/service-details/program-summaries. Some program products contain additional renewable energy that exceeds the minimum required by the Commonwealth, as shown below.

Name	Year	Required RPS MA Class I	Required Other	Voluntary MA Class I	Total
Eversource Basic Service (if you opt out)	2022	20%	31%	-	51%
	2023	22%	37%	-	59%
	2024	24%	38%	-	62%
ACE Basic	2022	20%	31%	-	51%
	2023	22%	37%	-	59%
	2024	24%	38%	-	62%
ACE Local Green (automatic)	2022	20%	31%	30%	81%
	2023	22%	37%	30%	89%
	2024	24%	38%	30%	92%
ACE Local Greener	2022	20%	31%	50%	101%
	2023	22%	37%	50%	109%
	2024	24%	38%	50%	112%
ACE Local Greenest	2022	20%	31%	100%	151%
	2023	22%	37%	100%	159%
	2024	24%	38%	100%	162%
The Renewable Portfolio Standard (RPS) is the minimum renewable energy required each year by the Commonwealth of Massachusetts.					

ANSWERS TO FREQUENTLY ASKED QUESTIONS

- The ACE Program’s electricity supplier is NextEra Energy Services (NextEra).
- The ACE Program does not replace Eversource as your electric utility. Eversource will continue to deliver electricity, repair outages, and manage all billing.
- You can switch to a different Program supply product any time after you’ve enrolled.
- You can leave the Program with no associated early termination fees any time after you’ve enrolled. If you leave the Program, your account(s) will be returned to Eversource Basic Service on the next meter read.
- Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from Eversource.
- Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in the Program.
- Exit Terms for Basic Service: There is no penalty charge for leaving Eversource’s Basic Service, however, Large Business customers may receive a billing adjustment charge or credit.
- Information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call Eversource at (800) 592-2000.
- If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.
- Tax-exempt small business customers participating in the Program must provide a copy of their Tax-Exemption Certificate directly to NextEra via email at Tax_Exemption_Forms@nexteraenergyservices.com or mail at NextEra Energy, Attn: Commercial Sales Tax Exemptions, 20455 State Highway 249, Suite 200, Houston, TX 77070 in order to maintain their tax-exempt status.

CUSTOMER SUPPORT & MORE

For more information or customer support, please visit ACE.ArlingtonMA.gov, or call (800) 680-9104.