



# Town of Arlington Arlington Community Electricity Program

December 10, 2021

Dear Arlington Electricity Customer,

The Town of Arlington is offering Arlington Community Electricity (ACE), which provides new Town-vetted options for electricity supply. Eversource will continue to deliver your electricity, however, the electricity supplier was chosen by the Town of Arlington through a competitive bid process that leveraged the bulk-buying power of our community, understanding that future savings cannot be guaranteed.

**You will be automatically enrolled in the ACE product, “Local Green,” as of your February 2022 electricity meter read, unless you choose one of our optional products or choose to opt out.**

**To opt out and avoid automatic enrollment in the Arlington Community Electricity program, you must do one of the following before January 12, 2022:**



**mail and postmark the enclosed opt-out card**

OR



**call Direct Energy at (866) 968-8065**

OR



**submit the opt-out form at ACE.ArlingtonMA.gov**

Participants may also opt out of Arlington Community Electricity at any time during the Program without penalty. Please read further to learn more about ACE.

— Adam Chapdelaine, Town Manager, Town of Arlington

## ACE GOALS



### Renewable Energy

ACE’s standard product includes more renewable energy certificates, known as Massachusetts Class I RECs, than required by the Commonwealth. This means you are helping to support the growth of renewable energy in our region. Optional products that include a higher amount of renewable energy certificates are also available and described below.



### Electricity Choice

ACE offers different electricity supply choices with different levels of renewable energy certificates to match your budget and climate goals.



### Competitive and Stable Prices

All ACE prices are fixed through November 2022, whereas Eversource Basic Service prices change every six months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. ACE offers options that are intended to be price competitive with Eversource Basic Service, however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Arlington’s contract and may therefore be above or below ACE rates in any subsequent period.

## ACE OPTIONS

### Standard Product

- 1 Local Green:** This is the **standard product** that you will be automatically enrolled in if you do nothing. It includes 11% more renewable energy certificates than required by Massachusetts. This product helps you be a climate leader, while still focusing on competitive prices. The goal for this product is to be equal to, or lower than, average Eversource Basic Service rates over Arlington’s contract term. However, as future Basic Service rates are unknown, **savings cannot be guaranteed**.

### Other Products

ACE also offers optional electricity products, each with differing amounts of renewable energy certificates relative to state requirements. To enroll in any of these optional products, you must contact the supplier, **Direct Energy**, at (866) 968-8065, or sign up on the aggregation website: ACE.ArlingtonMA.gov.

- 2 Local Greenest:** This is an **optional product**. It includes renewable energy certificates (MA Class I) equal to one hundred percent (100%) of a customer’s electricity consumption. It also meets all renewable energy standards set by the Commonwealth.
- 3 Local Greener:** This is an **optional product**. It includes 50% more renewable energy certificates (MA Class I) than required by the Commonwealth.
- 4 Basic:** This is an **optional product**. It includes the minimum amount of renewable energy certificates (MA Class I) required by the Commonwealth.

## GREEN & LOCAL

Products described as Green contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation and come only from solar, wind, anaerobic digestion and low impact hydro. Local means 100% of the additional RECs are sourced from New England.

## ACE PRICING

	Electricity Supply Product	Renewable Energy Certificates (RECs)	Residential	Commercial	Large Commercial and Industrial (C&I)	Price Period
ACE	<b>Local Green (standard)</b>	11% greater than MA Class I requirements	\$0.11029/kWh	\$0.11029/kWh	\$0.11029/kWh	<b>February 2022- November 2022</b> Rates apply to service beginning and ending on the days of the month that your meter is read.
	<b>Local Greener (optional)</b>	50% greater than MA Class I requirements	\$0.12199/kWh	\$0.12199/kWh	\$0.12199/kWh	
	<b>Local Greenest (optional)</b>	MA Class I RECs equal to 100% of customer's metered consumption	\$0.13699/kWh	\$0.13699/kWh	\$0.13699/kWh	
	<b>Basic (optional)</b>	meets minimum MA Class I requirements	\$0.10699/kWh	\$0.10699/kWh	\$0.10699/kWh	
<b>What You Have Now</b>	<b>Eversource Basic Service</b> (as filed November 19, 2021)	meets minimum MA Class I requirements	\$0.15735/kWh	\$0.14732/kWh	NEMA \$0.27543/kWh	<b>January 1, 2022 - June 30, 2022</b> Residential and Commercial*  <b>January 1, 2022 - March 31, 2022</b> Large C&I*
<p><b>*No guarantee of savings.</b> Eversource Basic Service rates for electric supply change every six months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. Eversource Basic Service rates may be above or below ACE rates for customers during any subsequent period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.</p> <p><b>Rates indicated above are for Supply Services only.</b> Commission fee for all ACE products is included in above rates. This fee is \$0.001/kWh for the aggregation consultant. Rates also include taxes which are billed as part of the power supply charge.</p>						

## ACE PARTICIPATION

To enroll in the ACE Local Green product, you do not need to take any action. To enroll in an optional ACE product, contact the supplier, **Direct Energy**, or use the online form at [ACE.ArlingtonMA.gov](http://ACE.ArlingtonMA.gov). **If you don't wish to participate**, mail and postmark the enclosed opt-out card on or before **January 12, 2022** to avoid automatic enrollment in the ACE program.

**Budget Plan or Eligible Low-Income** delivery rate consumers will continue to receive those benefits from Eversource.

**Solar Electricity Consumers** will not be impacted and will continue to receive their net metering credits while participating in the Program.

**Exit Terms for Basic Service:** There is no penalty charge for leaving Eversource's Basic Service, however, Large Commercial and Industrial customers may receive a billing adjustment charge or credit.

**You can leave the Program any time** after you have enrolled, with no early termination fees. If you leave the Program, your account(s) will be returned to Eversource's Basic Service on the next available meter read.

**How to access information about Basic Service:** visit [www.mass.gov/info-details/basic-service-information-and-rates](http://www.mass.gov/info-details/basic-service-information-and-rates), or call Eversource at (800) 592-2000.

**If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card.** This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

**Tax-exempt small business customers** must provide a copy of their Energy Exemption Certificate directly to Direct Energy via email at [usn.taxexemption@directenergy.com](mailto:usn.taxexemption@directenergy.com), fax at (800)-504-7428, or mail at Direct Energy, Attn: USN Tax Exemption Dept, PO Box 180, Tulsa OK 74101-0180, in order to maintain their tax-exempt status.

## CUSTOMER SUPPORT & MORE INFORMATION

For more information visit [ACE.ArlingtonMA.gov](http://ACE.ArlingtonMA.gov), or call (866) 968-8065.

To select an optional ACE product, or to opt out of the Program, please contact **Direct Energy** at (866) 968-8065, between 8am and 8pm, or by email at [aggregationsupport@directenergy.com](mailto:aggregationsupport@directenergy.com).

# Opt-Out Reply Card



Town of Arlington

Arlington Community Electricity

*Account Number placeholder*

*Opt-Out Code placeholder*

X \_\_\_\_\_

*Signature*

*Date*

## Current Resident Name

1234 Main St

YourTown, MA 12345

**If you wish to participate in the Arlington Community Electricity program, you do not need to take any action. You will be automatically enrolled.**

### Opt-Out Instructions

If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

**The envelope must be mailed and postmarked on or before January 12, 2022 to opt out of the Program before automatic enrollment.**